



**ISO 9001: 2015 Understanding**  
**ISO903**

Hours:    In Class 7                    Clinical                    Total 7

**Description**

This foundational training will begin with an introduction to ISO and proceeds with a detailed examination of the ISO 9001:2015 requirements. Learners will gain comprehensive understanding of the purpose and intent of the ISO 9001:2015 standard. It is the recommended prerequisite for Internal Auditing or Lead Auditor training and is essential for those involved in the implementation process of an ISO 9001QMS. Instruction is by an experienced ISO 9001:2015 QMS Lead Auditor and Coach, along with group activities and discussions, make this a valuable learning experience.

**Prerequisites**

None

**Books**

ISO 9001:2015 American National Standard	- ISBN: N/A	(Included)
Understanding ISO 9001:2015 Rev. 1	- ISBN: N/A	(Included)

**Learning Objectives**

- \*Discuss the history of ISO 9001
- \*Describe the process approach
- \*Discuss changes made to the ISO 9001 standard
- \*Discuss the ISO 9001 requirements in detail

**Teaching Philosophy**

We believe that instructors, staff, and administrators have a shared responsibility to provide: 1) innovative course design and instruction; 2) a safe, learner-centered environment; and 3) an authentic learning experience.

**Grading Policy**

A certificate of completion requires a minimum of 90% attendance, in addition to the completion of all required assignments.

**Student Responsibilities**

To ensure a quality and safe learning environment, students are required to follow the Post-Secondary Student Behavior policy #560. This policy can be found at [www.mntc.edu/board-policies](http://www.mntc.edu/board-policies). Printed copies are available upon request.

None