



**ISO 9001:2015 Internal Quality Auditing**  
**ISO801**

Hours:    In Class 14                    Clinical                    Total 14

**Description**

A practical application of ISO 9001:2015 requirements, in an activity based learning environment, that fulfills the ISO 19011 guidelines for auditor training. Learners will gain the knowledge and skills needed as an audit team member to conduct internal audits of an ISO 9001:2015 quality system. Training includes classroom instruction and discussions led by an experienced QMS Lead Auditor, with team activities and audit case study designed to practice and demonstrate auditing skills.

**Prerequisites**

Basic knowledge of the ISO 9001:2008 standard requirements; ISO 9001 Understanding (iso903) recommended.

**Books**

American National Standard: ANSI/ISO/ASQ Q9001:2015	- ISBN:	(Included)
ISO 9001:2015 Internal Quality Auditing Manual	- ISBN:	(Included)

**Learning Objectives**

- Describe basic quality system definitions
- Define the purpose and components of a internal audit
- Discuss the roles and responsibilities of an internal auditor
- Plan and prepare an effective internal audit'
- Apply effective interviewing techniques and communication skills during an audit
- Complete case study activity to demonstrate understanding of the ISO 9001:2015 standard
- Record, report and follow-up audit findings

**Teaching Philosophy**

We believe that instructors, staff, and administrators have a shared responsibility to provide: 1) innovative course design and instruction; 2) a safe, learner-centered environment; and 3) an authentic learning experience.

**Evaluation Methods**

A certificate of completion requires a minimum of 90% attendance, in addition to the completion of all required activities and assignments.

**Student Responsibilities**

To ensure a quality and safe learning environment, students are required to follow the Post-Secondary Student Behavior policy #560. This policy can be found at [www.mntc.edu/board-policies](http://www.mntc.edu/board-policies). Printed copies are available upon request.