

QBQ! Achieving Excellence by Practicing Personal Accountability

bpd201

TEXTBOOK: Participant Kits for QBQ

PUBLISHER: QBQ, Inc

PREREQUISITE:

COURSE DESCRIPTION

QBQ (The Question Behind the Question) is a multi-media training that focuses on personal accountability and how it applies to an organization. People at every organizational level have found QBQ to be life changing. QBQ supports your organization and staff to boost morale, elevate staff engagement, increase productivity, foster creativity, build effective teams and develop people.

COURSE OBJECTIVES

At the completion of this course, the student will be able to

1. Define and discuss "The Question Behind the Question" and utilizing it as a tool to develop leaders at all levels of your organization.
2. Describe the high road of personal accountability, helping to eliminate procrastination and blame.
3. Summarize the steps of personal accountability; i.e. adapting to change, owning personal development, eliminating entitlement thinking, and building better communication.
4. Explain making accountability a core value through the power of mentoring, no excuses living, being a lifelong learner, and personal integrity.

METHOD OF EVALUATION (FOR STUDENTS)

- 100% attendance
- active participation in activities, groups, and discussion